



CUSTOMER COMPLAINT FORM

Please use this form to make a complaint, however trivial it may seem, about any of the services supplied by MRG Services UK Ltd. Use a continuation sheet if necessary.

You will receive acknowledgement of your complaint within seven working days and a reply to your complaint within twenty-eight days of the acknowledgement.

All information supplied will be treated in the strictest confidence

Completed forms should be sent to:

Andrew Ball
MRG Services UK Ltd
1 Dacre Street
Liverpool
L20 8DN

Name	
Company	
Position	

Nature of Complaint	

Signature		Date	
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Office Use Only			
Received By		Date	

Remedial Action	

Signature		Name		Date	
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Reply Sent	YES	NO	Signature		Date	
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